Lieferadresse
Kommunales Gebietsrechenzentrum Koblenz (KGRZ)
Eigenbetrieb der Stadt Koblenz
Rathauspassage 2
56068 Koblenz
Deutschland

TeamViewer Germany GmbH
Bahnhofsplatz 2
73033 Göppingen
Germany

Telefonnummer:	+49 (0)7161 60692 50
Seite:	1 / 7
Kundennummer:	21462996
Kontakt:	Janis Härtl
Telefonnummer:	+49 7161 60692 3684
E-Mail:	Janis.Haertl@teamviewer.com

ANGEBOT - 000470380-4

ANGEBOTSDATUM
25 Januar, 2023

ABO-LAUFZEIT
3 Jahre

ABRECHNUNGSZEITRAUM
3 Jahre

ANGEBOT GÜLTIG BIS
28 Februar, 2023

Beschreibung	Menge	Preis pro Einheit	Betrag
TeamViewer Tensor Pro	1	209.000,00	209.000,00

20 Tensor Agents
4.500 Managed Devices
1 Conditional Access Standard Router
3 TeamViewer Meeting Company
5 TeamViewer Meeting 50
Tensor Light Agents Base License
70 Tensor Light Agents
60 Monthly Connections per Tensor Light Agent

Gesamtnettopreis (EUR)	**209.000,00**

⊘ Angebot annehmen

Renewal der Tensor Pro Lizenz (SO 004497372), 3 Jahre.

Zahlungsziel: 60 Tage

Inkl. Sonderrabatt für Bildungseinrichtungen, welcher im vorliegenden Angebot bereits berücksichtigt wurde.

Fragen?
Kontaktieren Sie uns:
Rufen Sie uns an: +49 (0)7161 60692 50
salesteam@teamviewer.com

Information
Alle Preise ohne MwSt.

Die erste Laufzeit (B.5.1 EULA) Ihres Abonnements beträgt 3 Jahre, vorbehaltlich einer ordentlichen Kündigung. Die Lizenzgebühr für die erste Laufzeit ist bei Rechnungsstellung in voller Höhe zu zahlen. Nach Ablauf der ersten Laufzeit verlängert sich der Vertrag automatisch um jeweils 12 Monate, es sei denn, Sie kündigen Ihren Vertrag, indem Sie ein Support-Ticket über das TeamViewer Webportal https://www.teamviewer.com/support/ einreichen oder uns mindestens 28 Tage vor Ablauf der ersten Laufzeit oder einer verlängerten Laufzeit schriftlich oder in Textform benachrichtigen.

TeamViewer Es gelten die Endbenutzer-Lizenzvereinbarung (EULA) und die Datenverarbeitungsvereinbarung (DPA), die beide unter https://www.teamviewer.com/eula verfügbar sind. Großgeschriebene Begriffe in diesem Angebot haben die gleiche Bedeutung wie in der EULA und DPA definiert.

Definitions:

Tensor Agents: A Tensor Agent is a natural person first identified with a personalized login and can use the full feature set of TeamViewer Tensor with the limitations according to the scope of the license. At least one of the Tensor Agents must be designated company administrator in the TeamViewer Management Console (the "Company Administrator Agent").

Endpoint: An Endpoint refers to an internet-capable computing device that is connected with the network. Desktops, notebooks, tablets or smartphones are the most common devices while workstations, servers, point-of-sale terminals, printers or handhelds are also considered as Endpoints. The list of examples is not exhaustive and is not operating system specific. TeamViewer considers all devices that might use the service regardless if in effective use or not.

Managed Devices: A Managed Device is an internet-capable computing device that is connected with the network, which is assigned to a specific TeamViewer account in the TeamViewer Management Console. A Managed Device is capable to be used with administrative functionalities, as provided in the TeamViewer "User Manuals", including centralized policies, unattended access and/or Wake-on-LAN.

Managed Users: A Managed User is a natural person with a TeamViewer account administered in Customer's TeamViewer Management Console.

Reassignments: A Tensor Agent, Tensor Light Agent or Tensor Remote Worker license may be reassigned to another TeamViewer account by a Company Administrator Agent within the TeamViewer Management Console twice (2x) per calendar year.

Conditional Access: Conditional Access allows Company Administrator Agents to centrally manage Customer's users TeamViewer usage and access rights company-wide.
The Tensor Pro license includes one Conditional Access standard router with up to 100 parallel sessions (more parallel sessions available with an additional Conditional Access Router possible, region based pricing can be requested at your sales representative). Available upon request minimum 5 workdays after the provisioning of the company ID and agreed router location.

Tensor Remote Worker A Tensor Remote Worker is a natural person first identified with a personalized login, which license is limited to only provide access to a maximum of three (3) Managed Devices, with all other features and access, as provided to a Tensor Agent, being disabled. Tensor Remote Worker Managed Devices must be designated by either the Tensor Remote Worker or the Company Administrator Agent and are subject to the possibility of reassignment.

Mobile SDK (Software Development Kit):
Allows implementation of TeamViewer technologies into customer mobile applications. Available as an addon for Tensor Pro.

Tensor Light Agent A Tensor Light Agent is a natural person first identified with a personalized login and can use the full feature set of TeamViewer Tensor subject to the limitation on connections as specified in this quotation. Any connection limits set out in the original quote or order shall apply. Unless otherwise explicitly stipulated, the specification refers to the maximum amount of connections each Tensor Light Agent is allowed to establish within a calendar month.

Tensor Co-Browsing and Chat: The TeamViewer Tensor Co-Browsing and Chat functionality offers the possibility for two or more persons to share a common webbrowsing session. An additional chat enables communication between Customer's end user and a Tensor Co-Browsing and Chat Agent. Both the Co-Browsing and the Chat components require the JavaScript snippet to be integrated in the website that should be enhanced with either or both
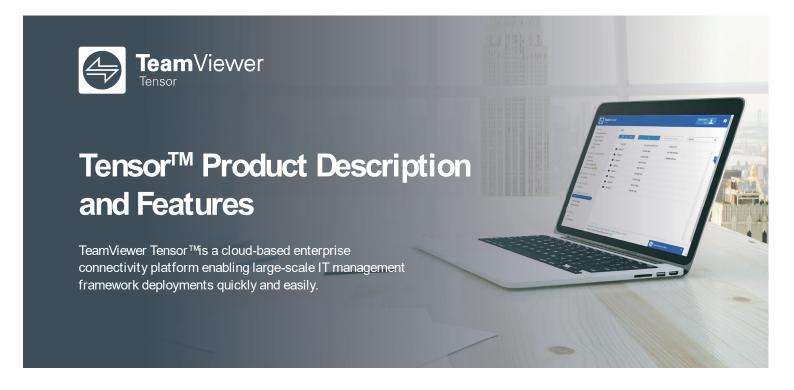
functionalities.

<u>Tensor Co-Browsing and Chat Agent:</u> A Tensor Co-Browsing and Chat Agent is a natural person first identified with a personalized login enabled to join a shared Co-Browsing or Chat session with Customer's end users, and the ability to administrate the functionalities provided by TeamViewer Tensor Co-Browsing and Chat, within the limitations according to the scope of the license.

<u>Tensor Integration Add-On License:</u> The Tensor integration addon licenses will be activated by TeamViewer simultaneously with the TeamViewer Tensor License. The Customer is self-responsible for the installation and configuration of the plug-in software following the guidance documentation provided by TeamViewer.

Disclaimer:

This quotation shall be treated as confidential information and not be disclosed by Customer to any third parties. In case of non-compliance with confidentiality, TeamViewer is entitled to, at its sole option, withdraw this quotation or charge for the in-use License and Services at its undiscounted list price; further claims for damages due to the breach of confidentiality remain unaffected.

In case the quantity of licensed units (Agents, Remote Workers, Managed Devices, etc.) set out herein above are exceeded during the term of Subscription, additional license fees will be charged for the current billing cycle.

Tensor™ Product Description and Features

TeamViewer Tensor™ is a cloud-based enterprise connectivity platform enabling large-scale IT management framework deployments quickly and easily.

Core Features

⊘ **Granular Access Management**

⊘ **Two-factor authentication**

⊘ **Block- and Allow lists**

⊘ **256-bit AES End-to-End Encryption**

Includes encryption technology standard based on 2048-bit RSA private/public key exchange and AES 256-bit session encryption.

⊘ **Trusted Device Management**

Administrators can view all of the company's trusted devices and easily manage them.

⊘ **Connection to the following Operating Systems:**

Windows, macOS, Linux, Android, iOS, ChromeOS

⊘ **Cross-Device Access to desktops**

⊘ **Support for mobile devices (also mobile to mobile)**

⊘ **VPN**

⊘ **Connection to Linux headless devices**

Connection to Linux devices without a graphical user interface. Connect directly to the terminal (command line, shell, console, VT, etc.)

⊘ **Connection from the following Operating Systems:**

Windows, macOS, Linux, Android, iOS, ChromeOS

⊘ **Proxy Support**

Allow TeamViewer to set up connections though a proxy server

⊘ **Secure Unattended Access**

⊘ **Remote Printing**

⊘ **Remote Sound**

⊘ **Wake-on-LAN**

⊘ **Switch sides**

⊘ **Unlimited number of devices to connect from**

Access protection

- Session Password - In addition to the Partner ID, TeamViewer generates a session password that changes with every software start to provide additional security against unauthorized access to a remote system.

- Secure File Transfer - Security functions like file transfer require additional, manual confirmation from the remote partner.

- It is also not possible to invisibly control a computer. For data protection reasons, the user has to be able to detect when someone is accessing the machine.

Screen sharing

One-Click Remote Script Execution

Use scripts to automate recurring processes.

Custom Device Information

Add information and details (e.g., operating system, manufacturer, department, or any option you specify) to the devices in your Computers & Contacts list.

Support for mobile devices (also mobile to mobile)

Support for mobile devices with real-time remote control and unattended access for Android and real-time screen sharing under iOS.

International Keyboard Support

Support for international keyboards.

Advanced Device Grouping

Group and arrange devices in the Computer & Contacts.

Device policies/ Number of policies

Tensor Editions allow for up to 25 policies.

Tensor Features:

⊘ **Single Sign-On (SSO)**
Enforce password and efficient user multi-factor authentication policies for TeamViewer with Single Sign-On (SSO). Connectivity with identity provider (e.g. ADFS, Azure, Okta,) and support of authentication and authorization central user management.

- Only approved users can access TeamViewer Tensor™ accounts using corporate email addresses.

- Ability to inherit features from the central user management (e.g. password policies, smartcard authentication, YubiKey).

- Support for SAML 2.0 standard used in providers like ADFS 3.0, Azure, Okta, Centrify and OneLogin.

⊘ **Mass deployment (MSI package - rollout TV via script)**
Installation via single executable session through command line parameters for Windows and macOS endpoints.

⊘ **Auditability (Audit Log and API)**
Event Logs Some of the main features are:

- Event Logs collection during remote control sessions, visible at Management Console level for all Windows, macOS and Linux devices.

- Enforced Session Recording: Recordings are saved for every remote desktop connection.

- Export event logs to third-party apps and log events on iOS devices

- API access to logs

⊘ **SDK (Software Development Kit)**
(Available only for Tensor™Pro as AddOn and Tensor™Unlimited)
Allows implementation of TeamViewer technologies as a white label solution into customer mobile applications.

⊘ **Conditional Access Router**
(Available only for Tensor™Pro and Tensor™Unlimited)
Usage and access rights management through a rule engine set in the Management Console. Configuration of rules at the account, group, or device level. Dedicated infrastructure managed and serviced by TeamViewer

⊘ **Enforced Password Reset**
Accounts can be marked for enforced password reset.

⊘ **Account Provisioning Improvements**
Ability for end users to set password during onboarding